



# Ripples

# **Alberta and Northwest Territories Monthly Newsletter**



#### **SERVICE DISRUPTIONS:**

We are currently experiencing service disruptions due to supply chain issues and isolation requirements impacting staffing levels. We recommend that facilities place orders well in advance as it may take longer to receive them.

In addition to order delays, there may be delays in test sheet processing; please ensure you are providing interim cards to candidates. Digital certifications will be available immediately upon award processing.

#### **AFFILIATE RENEWALS**

It's that time of year again - affiliate renewal time! Municipalities, YMCA's, and pools will automatically be renewed - keep an eye out for your invoice.

Independent affiliates, please send your completed Affiliate Renewal Form to experts@lifesaving.org.

#### **ACTION REQUIRED - Quarterly Stats Submission**

In order to track activity levels in programs that do not have tests sheets we require affiliate delivery partners to submit program statistics on a quarterly basis.

Please submit your statistics through the following form: Affiliate Statistics Request Form: Oct. 1 to Dec. 31, 2021

# **Swim Transition**

Learn More at LifeSaving.org

#### **Swim Transition**

The Canadian Red Cross has announced that its swim and lifeguard programming will be retired at the end of 2022 (read more about it on our Blog).

As the Red Cross' recommended replacement program, we are working together with them to make the transition as simple as possible. We are dedicated to supporting you every step of the way. Resources are available at <a href="LifeSaving.org"><u>LifeSaving.org</u></a>: be sure to check back frequently as updated information will be added as it becomes available.

#### Let's Chat!



Looking for support from the Lifesaving Society? We've recently installed a live chat feature on our website - look for it on the bottom right hand corner when you visit LifeSaving.org!

Additional functionality, like FAQ's, will be coming soon too!

## We're Hiring!



#### **DATA ENTRY CLERK**

We have a pretty amazing team here at the Lifesaving Society and we're looking for our next great fit!



The Data Entry Clerk is responsible for supporting our Member Management System, Online Learning Academy, Online Store, and financial systems. The ideal candidate will have:



- a high level of accuracy and attention to detail
- strong communication skills
- excellent organization and multitasking skills
- effective problem solving skills



a customer service focus

For more details, check out the job ad.



Deadline to apply is February 11, 2022. To apply, email your resume and cover letter to <u>careers@</u> lifesaving.org.







The Lifesaving Society welcomes all individuals, facilities, and organizations to affiliate. To get started, send us an email to <a href="mailto:experts@lifesaving.org">experts@lifesaving.org</a>, or call our office (780-415-1755) to book an affiliate screening. From there, we will have you complete an application which, if approved, will be followed by an orientation phone call.

## **Digital Certification Cards**

Use of our new Digital Certification Cards is now in fullswing! New Lifesaving Society Members will receive a physical membership card with their member ID in the mail, but all certification cards are now accessed on our Find A Member page.

To share a certification, click on "View Full Card" (found on the bottom right) and click on the 'Print' or 'Share' button. Choosing 'Share' will allow you to send the certification via email.

Along with easy sharing, we're sure you'll love that the new digital cards tell you when your award is current until. It's now easier than ever to keep track of your awards!



# **UPCOMING COURSES**

The Lifesaving Society is a full service provider of programs, products, and services designed to prevent drowning. To find a list of facility-hosted certification courses, please visit the Find a Course page on our website.